

## Message received from Skyline support



**Skyline Support**

RE: DIA Umpire error

À : Francis Beaudry,

Répondre à : [skyline@proteins.net](mailto:skyline@proteins.net)

Boîte de r...rancis UdeM 9 août 2021 à 15:57

---

\*\*\*Please do not reply to this email notification. Replies to this email are routed to an unmonitored mailbox. Instead, please use the link below.\*\*\*

[matt.chambers42@gmail.com](mailto:matt.chambers42@gmail.com) responded

2021-08-09

Hi Francis,

Sorry for the long delay. I'm the DIA Umpire integrator and I've been on paternity leave. I'm slowly getting back to work now. I'm pretty curious whether this error is due to your region/locale settings. That would be odd because we do run our tests in various locale settings (including French), but just in case, could you try running the analysis with your region/locale temporarily set to US/English?

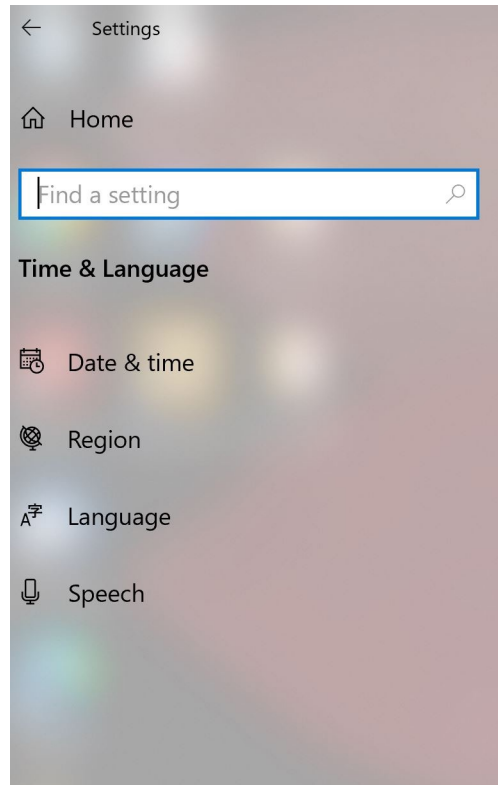
Thanks,  
-Matt

[Click here](#) to view this message or go to <https://skyline.ms/announcements/home/support/thread.view?rowId=51645>

---

You have received this email because you are signed up to receive notifications about new posts to </home/support> at <https://skyline.ms>. If you no longer wish to receive these notifications you can [change your email preferences](#).

Language setting was set to US/English has requested. I rebooted the computer to make sure the change was effective.



## Language



Windows display  
English (United States)



Apps & websites  
English (United States)



Regional format  
English (United States)



Keyboard  
English (United States)



Speech  
English (United States)

## Windows display language

English (United States) 

Windows features like Settings and File Explorer will appear in this language.

Unfortunately, the change had no effect on the outcomes. I tested 2 computers, with my files and your demo files provided with the tutorial and I am getting the same error.

The screenshot shows the Skyline software interface with several windows open. The main window displays a search progress window titled "DDA Search" with the text "Starting DIA-Umpire conversion" and a "Show timestamps" checkbox. An error dialog box is overlaid on top, titled "Skyline", with the text "Error" and a "More Info" button. The error message reads: "System.IO.FileNotFoundException: Could not find file 'C:\Users\Francis Beaudry-LAB\AppData\Local\Temp\vawxypac.zqz.mz5'. File name: 'C:\Users\Francis Beaudry-LAB\AppData\Local\Temp\vawxypac.zqz.mz5' at System.IO\_\_Error.WinIOError(Int32 errorCode, String maybeFullPath) at System.IO.File.InternalMove(String sourceFileName, String destFileName, Boolean checkHost) at pwiz.Skyline.Model.DiaUmpireDdaConverter.Run(IProgressMonitor progressMonitor, IProgressStatus status) in C:\proj\skyline\_21\_1\_x64\pwiz\_tools\Skyline\Model\DiaUmpireDdaConverter.cs line 148". In the background, a "Library Match" window shows "Spectrum information unavailable". At the bottom right, a portion of a mass spectrum plot is visible, showing the x-axis labeled "m/z" with tick marks at 0, 500, 1000, and 1500.